



BIDS AND AWARDS COMMITTEE

Supplemental/Bid Bulletin No.1

**PROCUREMENT OF MAINTENANCE AGREEMENT SERVICE FOR CISCO NETWORK EQUIPMENT
OF THE DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES-CENTRAL OFFICE
(DENR-CO) FOR CY 2021
Bid Ref. No. DENR-CO-2021-008**

This **Supplemental/Bid Bulletin No.1** is being issued to address queries/clarifications submitted by bidder/s for the aforesaid project:

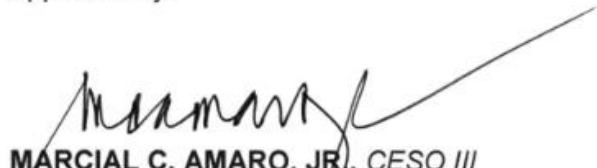
Response to queries/clarification:	
Inquiry	Response
Requesting to allow us to submit similar contract " Procurement of Maintenance Agreement Service " for the Single Largest Completed Contract (SLCC). Usually, government contracts do not indicate the specific brand for the SLCC.	Request denied.
Requesting to consider: Service provider must be 2 years partner with an official partner/Distributor of Cisco authorized to resell equipment and service for Cisco products for the requirement re "Service provider must be a Cisco System Integrator for at least eight years in the Philippines"	Request denied. We've been using this qualification for years now as we annually renew the Cisco MAS.
Regarding the Maintenance Agreement for CISCO RMA, Corrective Maintenance and Preventive Maintenance shall commence from the receipt of Notice to Proceed (NTP) until 31 December 2021. Will warranty and service be only until Dec 31, 2021?	Yes.
Regarding Annex B Serial Numbers, there are two items (Serial Number: FDO1410P0DR and CAT1118R0HP) already lapsed the Cisco service. Last date of support has already passed (10/31/2016 and 1/31/2018 respectively). Thus, this cannot be applied to Cisco RMA service anymore.	Yes. This is for replacement and not for enrollment.
Regarding Annex B Serial Numbers page 35- Wireless Controller with Serial Number of FCW1945B3E7 was redundant for two models. What is the correct serial number of the other wireless controller?	The serial no. FCW1945B3E7 refers to only one device. It was divided for both the actual device and 125 base licenses.

This Supplemental/Bid Bulletin No. 1 shall form part of the Bidding Documents. Any provisions in the Bidding Documents inconsistent herewith is hereby amended, modified and superseded accordingly.

For guidance and information of all concerned.

Issued this 22nd day of April 2021 in Quezon City.

Approved by:



MARCIAL C. AMARO, JR., CESO III
Assistant Secretary for Policy, Planning &
Foreign Assisted and Special Projects &
Chairperson, Bids and Awards Committee

Received by:	
_____ (SIGNATURE OVER PRINTED NAME & DATE)	_____ NAME OF COMPANY
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